

# Privacy policy

Who is responsible for managing my information?

This website is owned and maintained by CNC Robotics Limited.

We are responsible for the collection and proper management of any personal information you submit. We will keep your personal details secure and use the information you provide consistently with applicable privacy and data protection laws and the terms of this Privacy Policy.

What information do we collect?

We collect the data that you submit into our enquiry forms, such as name, email, type of sector, location etc.

We also collect website usage information. We do this by using cookies (see section below).

How do we use your information?

The information you provide may be used in a number of ways, for example:

- to enable us to provide you with a quote, or to understand your query better;
- to provide you with the information, products and services you ask for, and honour any contract you have with us;
- for statistical purposes when we evaluate our range of services;
- to personalise repeat visits to our website;
- to tell you about other products and services we think may be of interest to you (see section below); and
- to manage customer service queries.

Who will we share your information with?

In order to provide you with the products and services that we offer we may share your information with:

- our strategic partners order to provide you with specific services and tailor made solution. and

We may also disclose your personal information to third parties in the event we sell or buy business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets.

When can we contact you in the future?

We would like to send you information about our own products and services, as well as those of selected third parties. We may do this by post, telephone, email or SMS, unless you have told us that you do not wish to be contacted in this way. We will always ask you to confirm in advance that you are happy for us to allow third parties to contact you by email.

If you would like to change any of your preferences relating to the way in which we may use your information for direct marketing, then please send an email to [info@cncrobotics.co.uk](mailto:info@cncrobotics.co.uk)

How long will we hold your information for?

We have a system of retention periods in place to ensure that your information is only stored whilst it is required for the relevant purposes or to meet legal requirements. Where your information is no longer required, we will ensure it is disposed of in a secure manner.

What are cookies?

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site.

How can you access and update your information?

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email or write to us at the address below. Please note that we may charge a small administrative fee for the provision of this information.

CNC Robotics Ltd,  
Unit 3 Mersey Reach,  
Galgate Drive,  
Bootle,  
Merseyside,  
L30 6AD

Does the policy apply to linked websites?

Our website contains links to other websites. This privacy policy only applies to this website so when you link to other websites you should read their own privacy policies.

Do we update this privacy policy?

We keep our privacy policy under regular review and we will place any updates on our webpage. This privacy policy was last updated on 10 April 2019.

Please contact us if you have any questions about our privacy policy or information we hold about you.

By email: *info@cncrobotics.co.uk*

Or write to us at CNC Robotics Ltd, Unit 3 Mersey Reach, Galgate Drive, Bootle, Merseyside, L30 6AD